

SMART SERVICES

smartGlasses



REVOLUTIONIZED **SERVICE!**

Taking a step into the future with special data goggles

The use of smartGlasses provides the relevant information at the right time and at the right place. Do you want to solve a problem with your extruder in a quick and cost-effective way? Just put on your smartGlasses, get connected with our service team and you will get necessary support!

And this is how it works:

By means of these special data glasses and an intelligent software application you as a customer are given the opportunity to communicate very easily and bidirectionally with the Leistritz service team. The glasses comprise a camera and microphone for filming and photography as well as a display which can quickly visualize all instruction steps directly at the workplace (e.g. when standing right in front of the machine in the production hall). Knowledge is shared cross-site in real time.



↗ FASTER SERVICE

In case you have problems with the extruder, you will need quick support. By means of the smartGlasses our technician is capable of overseeing and evaluating the current situation within only a few seconds.

↗ REDUCED SERVICE COSTS

By using the smartGlasses you can reduce service costs of up to 70 % (elimination of travelling costs).

↗ LESS DOWNTIMES

Every minute of downtime costs hard cash. With the use of smartGlasses and augmented support application downtimes can be decreased by up to 95%.



MaXX RECOMMENDS:

» If you have a Preferred Customer Maintenance Agreement, you will get the smartGlasses for free!

Do you have questions? We will be happy to advise you:

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